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United Delivery Service Unveils “3POD”: The Future of AI-Assisted Multi-Image Proof of Delivery

OAKBROOK TERRACE, IL – February 9, 2026 – [United Delivery Service \(UDS\)](#), a leading regional parcel carrier in the Midwest, today announced the launch of 3POD, a revolutionary AI-assisted, multi-image Proof of Delivery (POD) system. Building on the company’s legacy of proprietary tracking technology, 3POD introduces advanced artificial intelligence to provide unmatched transparency and security for every last-mile delivery.

As e-commerce demands and delivery disputes rise, 3POD sets a new industry standard by capturing multiple high-resolution images of every delivery. Unlike traditional single-photo systems, 3POD utilizes AI to verify:

- **Optimal Placement:** AI algorithms automatically confirm the package is placed according to specific customer instructions, such as behind a pillar or at a side door.
- **Image Quality Assurance:** The system ensures images are clear, well-lit, and provide indisputable proof of a successful drop-off.
- **Security Verification:** Multi-angle captures provide a comprehensive view of the delivery environment, significantly reducing fraudulent "not received" claims and enhancing customer peace of mind.

"At UDS, we have always prioritized being the 'First Choice in Last Mile' by investing in technologies that protect our customers and their recipients," said CEO Ron Castaldo. He adds, "3POD is more than just a photo; it is an AI-driven assurance of quality and integrity that empowers our partners with real-time, visual certainty".

Integrated directly into the UDS tracking platform, this launch reinforces UDS’s commitment to handling thousands of parcels daily with unmatched next-day delivery rates across its Midwest footprint.

About United Delivery Service

Headquartered in Oakbrook Terrace, Illinois, United Delivery Service has provided premier courier and parcel delivery services since 1972. Serving Illinois, Indiana, and Wisconsin. UDS specializes in same-day and next-day delivery solutions for industries ranging from healthcare to e-commerce.

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