Media Contact:
Kimberly Duff
Senior Account Manager
DPR Group on behalf of Hardis Supply Chain
kim@dprgroup.com

UNDER EMBARGO

Hardis Supply Chain Launches Appointment Scheduling to Fully Digitize Carrier Slot Booking

New cloud-native solution empowers carriers with self-service scheduling while increasing dock productivity and collaboration across the supply chain

New York – February 9, 2026 – Hardis Supply Chain, a global leader in supply chain software and technology solutions, today announced the launch of Appointment Scheduling, a new cloud-native SaaS solution designed to fully digitize and streamline carrier appointment booking at logistics sites. The newly available solution is part of the Hardis SC Network platform and can be deployed as a standalone application or seamlessly integrated with Hardis WMS.

As logistics networks grow more complex, many organizations still rely on emails, phone calls, and spreadsheets to coordinate dock appointments, creating inefficiencies, congestion, and lost productivity. Appointment Scheduling eliminates these challenges by providing a collaborative, multi-role portal where carriers can independently book, modify, or cancel appointments 24/7, based on configurable business rules and real-time site availability. Dedicated interfaces support shippers, warehouses, carriers, operations and logistics teams, and administrators, ensuring a shared, real-time view of all inbound and outbound flows.

The solution offers real-time slot visibility, capacity management by zone, configurable appointment durations, document sharing, claim management, and performance KPIs, all within a single platform. Carriers benefit from a unified account that allows them to manage appointments across multiple authorized sites and organizations, while logistics teams gain full transparency and control over dock activity. Native bi-directional connectivity with Hardis WMS automatically synchronizes appointments and status updates, eliminating process breaks from scheduling through dock execution. Open REST APIs also enable integration with third-party WMS, TMS, YMS, ERP, and BI systems.

Appointment Scheduling delivers immediate and measurable operational impact, enabling organizations to increase dock throughput by 30 percent without adding infrastructure, reduce detention costs, and recover several hours of administrative time each week. Rapid deployment, typically completed within hours or days, accelerates time to value while minimizing risk. Built as a true multi-tenant, cloud-native SaaS solution, Appointment Scheduling ensures scalability, high availability, and regulatory compliance.

“Appointment Scheduling was designed to remove one of the most persistent sources of friction in logistics operations,” said Florent Boizard, General Manager at Hardis Supply Chain. “By fully digitizing carrier appointments and integrating natively with our WMS and the broader Hardis SC Network platform, we help customers improve productivity, keep delivery promises, and strengthen collaboration across the supply chain.”

Appointment Scheduling is available via a flexible SaaS subscription model based on the number of configured sites, with a scalable “pay as you grow” approach.

About Hardis Supply Chain

Hardis Supply Chain, a subsidiary of Hardis Group, delivers cloud-based software that enables companies to transform their supply chain into a driver of commercial and operational performance. Its modular, scalable platform covers warehouse management (WMS), order management (OMS), transport management (TMS), and interconnected logistics networks. Leveraging advanced artificial intelligence, data analytics, and deep logistics expertise, it connects and orchestrates operations across warehouses, factories, stores, and urban hubs. With support for more than 2,000 customer sites across over 25 countries, Hardis Supply Chain partners with leading retailers, manufacturers, and logistics providers worldwide to build smarter, more agile, and sustainable supply chains. For more information, visit https://www.hardis-group.com/en/.

# # #